

## Safer Recruitment Induction



## Welcome to your new role!

The Church of England – Birmingham safeguarding team have developed this induction presentation for all new parish safeguarding co-ordinators, parish identity verifiers and incumbents/priests-in-charge.

If you still have further questions after reading this please get in touch with us:

Email: <a href="mailto:safeguardingsupport@cofebirmingham.com">safeguardingsupport@cofebirmingham.com</a>

Tel: 0121 426 0407



This presentation aims to help you increase your awareness and understanding of the safer recruitment and Disclosure & Barring Service application procedures in The Church of England – Birmingham.

The process described here is focussed on the appointment of volunteers but is also applicable to paid workers

If you are appointing a paid worker, you may wish to contact our HR team for advice – email <u>HR@cofebirmingham.com</u>





This presentation is *not* your safer recruitment training. Any person involved in the recruitment of paid workers or volunteers, including administering DBS checks, must complete The Church of England Safer Recruitment & People Management online module at <u>https://safeguardingtraining.cofeportal.org/</u>



#### If you're a Parish Identity Verifier..

... it's important to be aware of the whole safer recruitment process described in this presentation - but you may only be responsible for verifying identity for DBS applications and keeping a record of all the DBS checks for your church and when renewals are due

You may, or may not, be responsible for other parts of the process described in this presentation – the PCC may appoint others to do these tasks



If you're an incumbent/priest-in-charge or parish safeguarding co-ordinator...

... part of your responsibilities will include ensuring that the safer recruitment process described in this presentation is being implemented in your church

You may, or may not, be doing some of these tasks yourself, but must make sure that the PCC has appointed a responsible person to do them, and that they are being done



#### Our Website

You will find our resources to support your appointment of volunteers and paid workers on the safer recruitment page of our website



#### Safer Recruitment & DBS checks

The Church commits to safely recruiting and supporting all workers and volunteers who have any responsibility related to children, young people and vulnerable adults who attend Church activities.

To use the online Disclosure & Barring Service application system, a church must appoint a Parish Identity Verifier and complete the registration form here. Safer Recruitment training is available for anyone involved in the recruitment process, including Parish Identity Verifiers.

#### Safeguarding

Caring for Survivors of Abuse Complaints & Whistleblowing

#### <u>https://www.cofebirmingham.com/safeguarding/</u> <u>safer-recruitment/</u>



#### Why do we need safer recruitment?

Research shows that some offenders seek volunteer roles with the intention of forming relationships with and abusing vulnerable people

Some people are not suited to work with vulnerable people

Safer recruitment practices help us to appoint suitable people and identify, deter and reject those that are unsuitable. The reality is that many people who have abused or will abuse in positions of trust do not have a criminal record and therefore a DBS check is only part of the safer recruitment picture



#### Legislation

We have responsibilities in law. These Acts and guidance from government tell us how we can vet people who work with children, young people and vulnerable adults, who is eligible for a criminal record check and protect ex-offenders from discrimination by employers





#### The Church of England Safer Recruitment Policy

The Church of England is committed to the safeguarding and protection of all children, young people and adults, and the care and nurture of them within our church communities

We will carefully select, train and support all those with any responsibility within the church in line with safer recruitment principles following a **proportionate** but **through** selection process Safer Recruitment and People Management Guidance 2021



#### Policies - The PCC must:

- adopt the Promoting a Safer Church 2017 policy commitment

   Safely recruiting and supporting all those with any
   responsibility related to children, young people and
   vulnerable adults within the Church and have a procedure
   to implement this policy statement in line with the
   procedures in this presentation and House of Bishops'
   guidance
- have a policy statement on the recruitment of ex-offenders applicants must be clear about how they will be treated if they are ex-offenders – you will find a template on the Parish Safeguarding page of our website in the 'Example Policies & Forms' drop-down menu at <u>https://www.cofebirmingham.com/safeguarding/parishsafeguarding/</u>



#### 'New' Volunteers & Paid Workers

This process is for all new volunteers and paid workers whose roles involve **substantial contact** with children and/or vulnerable adults

Remember that 'new' volunteers are not always people new to the church

Existing volunteers can take on new roles doing other things

Existing church members can begin to volunteer

They're all 'new' volunteers who need to follow a recruitment process to be appointed to their new role



#### The Safer Recruitment Process...

Prepare	Apply	Pre-Start Checks	At Start of Role
who will oversee process & record completion?	application form	proof of identity references	paid worker contract volunteer agreement
role outline & person specification DBS eligibility	confidential self- declaration form	Health information relevant to role	induction explain safeguarding procedures and complete training
advertise – include safeguarding statement & DBS eligibility	shortlist / interview / assess suitability	DBS check – if 'contains information' refer to DSA.	review after a 'settling in' period
ongoing support, accountability, oversight, learning & development, review record keeping			

Templates for all steps of the process can be found on our website



## Prepare Who is responsible?

In the local church the PCC is responsible for appointments

The PCC can appoint someone to approve volunteers on its behalf so that this doesn't have to happen at a PCC meeting

The appointed person is responsible for the recruitment and appointments and must have been safely recruited themselves. Often it is the vicar or a church warden, when there is no vicar, who takes on this responsibility

The PCC does not appoint clergy and Readers – the Bishop of Birmingham appoints individuals to these roles



#### Prepare Role Outline & Person Specification

If you want someone to do something you need to tell them what you want them to do and how you want them to do it – this is what a role outline is.

The person specification describes the attributes a suitable person will possess and is used for drawing up any advertisements/notices about the role

Once you've written your role outline, look at the tasks to assess whether the role is eligible for a DBS check.

It is important to do this because it is an offence to knowingly recruit anyone to work with children or vulnerable adults in Regulated Activity who is included on the Children's Barred List and/or Vulnerable Adults Barred List overseen by the Disclosure & Barring Service, and it is also an offence to apply for a DBS check if you are not entitled to do so





## Does the role need a DBS check?

You can use the flowchart in 'Who Needs a DBS Check?', on our website, to help you to decide if the role involves 'regulated activity'

31:8, our DBS provider, have developed an online interactive DBS eligibility tool to help you decide who needs a DBS check - it's simple and easy to use. From the home page https://thirtyoneeight.org/ - login on the top right corner

Username: guide@thirtyoneeight.org Password: Guide318

Click on DBS Recruiters Click on Eligibility Guide







#### Prepare

## Advertising a role

All advertisements/notices must include, or clearly indicate where they can find (e.g. PCC's noticeboard or website):

- A statement confirming the PCC's commitment to safeguarding and safer recruitment.
- The person specification required for the role.
- Any safeguarding aspects are clear, including requiring a DBS check
- The pre-appointment checks that are required for the role.

A 'Personal Approach' to engage applicants must only be used where it can be evidenced that there are no other viable options available.



## Apply Application form

Every candidate should be expected to complete an application form and it is important that all candidates are treated fairly, however well they are known in the church.

Application forms may differ between those for paid worker and volunteers, but standardised application forms help ensure information can be gathered in a consistent format.

All applicants must be given access to the PCC's:

- Safeguarding, Safer Recruitment, Whistleblowing and Recruitment of Ex-Offenders Policies
- The role description and person specification
- The selection procedure for the post
- A privacy notice detailing how the applicant's personal data will be processed during the recruitment process.



#### THE CHURCH OF ENGLAND BIRMINGHAM

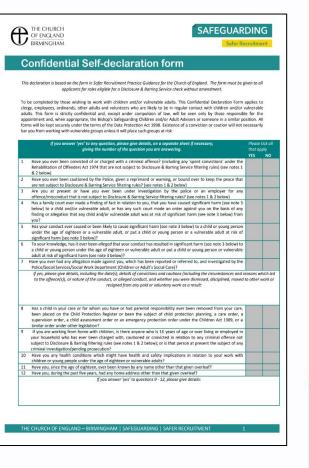
Apply

#### Confidential Self-Declaration

Everyone whose role is eligible for a DBS check **MUST** complete this form

If the role is not eligible for a DBS check this form *cannot* be used (you may only ask about *unspent* cautions and convictions for these roles)

Only the template on our website can be used – the parish MUST NOT use its own form.



#### Apply

## Confidential Self-Declaration

A small number of very minor cautions and convictions are 'protected' and do not have to be disclosed

The paid worker or volunteer completing the form is responsible for checking which convictions and cautions they must disclose – some help is available on the form

Where information is disclosed, the form **MUST** be sent to the Diocesan Safeguarding Officer for assessment

if an applicant does not wish to complete a confidential declaration form - which is entirely his/her choice - the application should not proceed further and must be terminated.



## Interview / Conversation

The purpose of shortlisting is to identify, from their application form, people who best meet the criteria for the role and who you wish to take forward to an interview or conversation.

It's important to have a conversation with the volunteer to assess their suitability – values, motives, behaviours, attitudes – to work with vulnerable people.

Sometimes, with church volunteers this conversation takes place before they start the formal process of 'applying'





Apply

#### Pre-Start Checks Proof of Identity & References

Identity checks should be undertaken to check that the person is who he/she claims to be. Ideally, this should be through formal photographic identity, such as a passport or driving license and confirmation of current address.

Ask for two references. Where possible, ask for a reference from an employer or another organisation the person volunteers with

Character references should be from people unrelated to the volunteer who can give a view to their suitability to work with vulnerable people

PCC members and Churchwardens are elected officers and therefore do not need references, *unless* they also have a role that involves sustainable contact with children, young people or vulnerable adults



#### Pre-Start Checks Health Information

The purpose of requesting health information is to ascertain whether an individual has any disability or health issues, so that the PCC can identify what support or reasonable adjustments might need to be provided for them to be able to undertake their job or volunteering duties safely

Care needs to be taken when asking someone about their health. Only questions that relate to the applicant's ability to perform the core duties of the role and are necessary should be asked, rather than sending them a general medical questionnaire

It should be made clear that answers to such questions will not necessarily prevent the individual from taking up the role

Health data is special category personal data under current data protection legislation, which means bodies must ensure that it is protected and only accessed by those who need to see it.





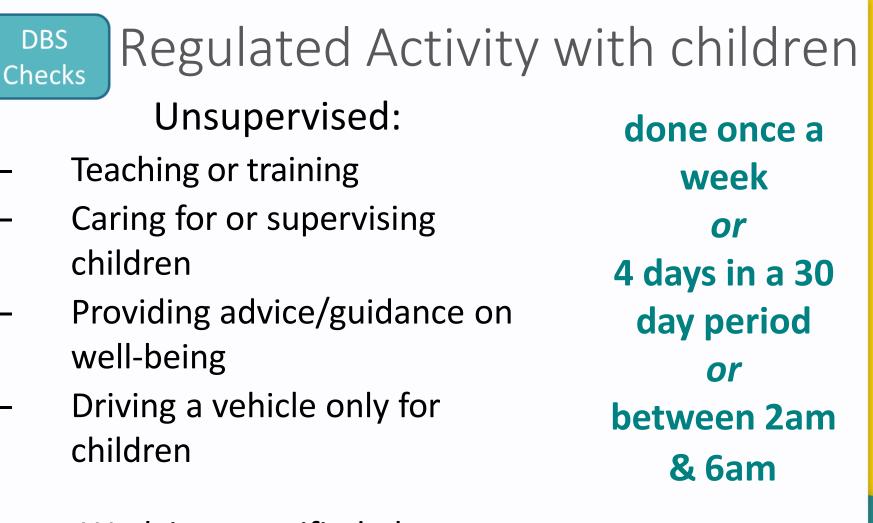
Eligibility for a criminal record check applies only to tasks and activities that the church has authorised its volunteers to do – that is, those included in the role outline

There is no eligibility for a criminal record check if someone is doing the tasks as part of a private arrangement between family, friends or neighbours

Sometimes it is not easy to determine whether a church member is doing something for a vulnerable adult because they are a friend or on behalf of the church – each church will need to think carefully about their own context

The next section of slides provides details of the DBS criteria and how to process a DBS check. If after reading this presentation you would like additional support to complete this, please contact the safeguarding team





Work in a specified place (e.g. a school, nursery or hospital) Moderating an online forum for children



#### DBS Checks

## Regulated Activity with children

Most church leaders and helpers of activities with under 18s will be in Regulated Activity - *if* they are volunteering often enough and parents/carers are not *always* responsible for their own child(ren) at the activity

Church leaders and helpers of activities with under 18s are usually working alongside each other

They are rarely supervising each other - unless this supervision task has been specifically included in their role outline - and are therefore working 'unsupervised'

Supervision means that a supervisor can see the person they are supervising at all times – they cannot leave the room and leave the person unsupervised at any point – and they themselves must be in Regulated Activity with an Enhanced DBS check including a check of the children's barred list





## Regulated Activity with children

#### **Personal Care:**

- Washing
- Dressing
- Eating
- Health care
- Toileting

#### done ONCE

church volunteers will be providing personal care if, for example, they are changing babies nappies or helping a disabled child to go to the toilet, or spoon feeding a child who cannot feed themselves. (simply escorting a child to where the toilets are located, is not personal care, and neither is providing food, which the child then eats themselves)





Regularly managing those in regulated activity

The volunteer may not themselves be doing the activities described in the previous slides – however if they are managing, supervising, offering advice or guidance to other volunteers who are doing these activities, then they are also in Regulated Activity

For example, this will usually apply to a Parish Safeguarding Co-ordinator

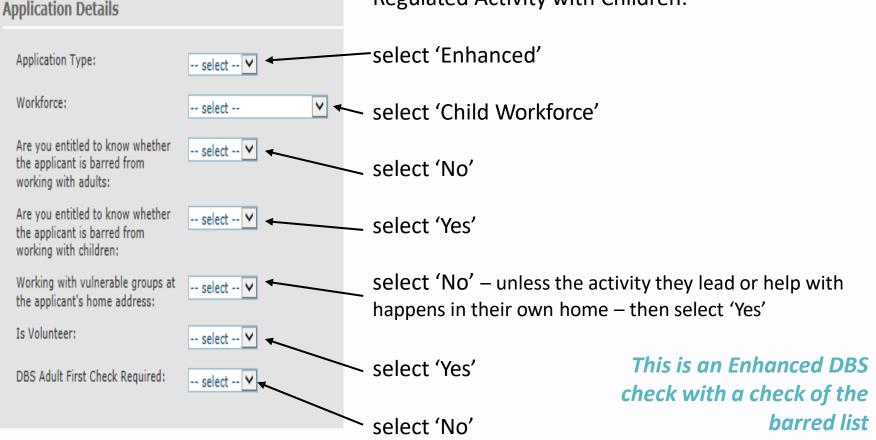




## Regulated Activity with children

Section Y

When applying for a DBS check for a volunteer **in** Regulated Activity with Children:





#### DBS Checks

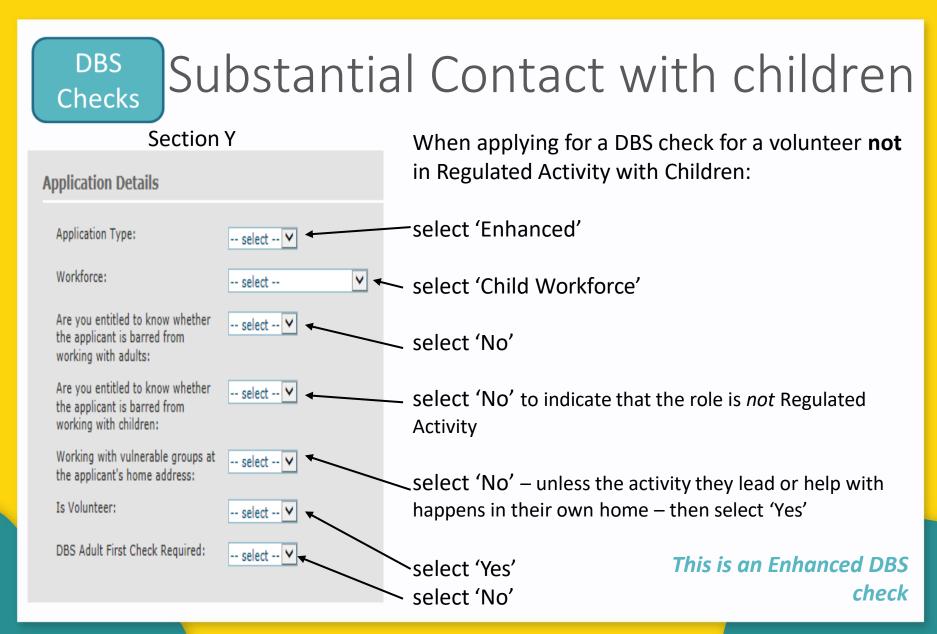
## Substantial Contact with children

Many church leaders and helpers of activities with under 18s will not be doing personal care and will not be volunteering often enough to be in Regulated Activity

However, if they are working with children and young people – without parents or carers being present and responsible for their own child at the activity – they are still eligible for an enhanced DBS check as long as they are volunteering *more than very occasionally* 











#### At Risk Adults are...

... adults with care and support needs

- due to age, illness or disability -

## or an adult who lacks the capacity to make informed decisions for him/herself

e.g. due to a cognitive impairment or substance misuse or because they are being controlled or coerced by someone else

who is experiencing or at risk of abuse and neglect and unable to protect him/herself





# Regulated Activity with 'at risk adults'

- Providing health care, personal care, social work
- Helping someone with cash, bills, shopping or conduct of their affairs
- Driving to/from places to receive personal, health or social care



#### done **ONCE**







Very few, if any, church volunteers will be providing health or personal care, or social work.

Some pastoral visitors who take money from someone they visit to do the shopping or drive someone they visit to a doctor's appointment (and this activity is included in their role outline) will be involved in Regulated Activity

The administering of Holy Communion is not personal care





# Regulated Activity with 'at risk adults'

Regularly managing those in regulated activity

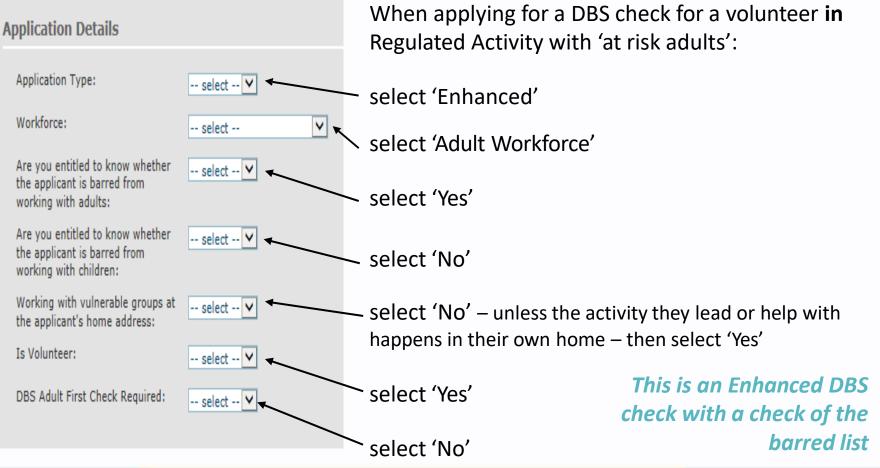
The volunteer may not themselves be doing the activities described in the previous slides – however if they are managing, supervising, offering advice or guidance to other volunteers who are doing these activities, then they are also in Regulated Activity

For example, this will usually apply to a Parish Safeguarding Co-ordinator



#### DBS Checks

## Regulated Activity with 'at risk adults'





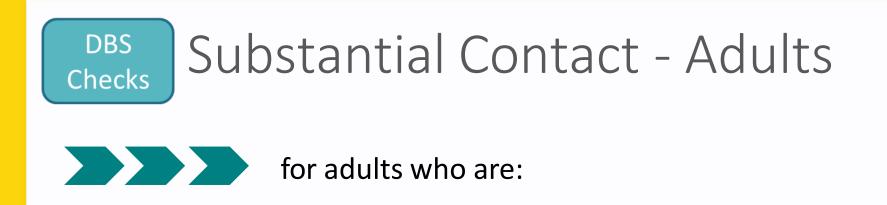


## Substantial Contact - Adults

- Teaching, training, care, supervision, advice, advocacy, treatment, transportation 4 days or more in a month or between 2am & 6am
- Working regularly in a specified place eg a residential care home or a hospital
- Managing those doing any of the above







- in residential accommodation or sheltered housing
- receiving health care or a welfare service
- in receipt of payments for social care services
- in need of assistance in the conduct of their affairs





for example, most pastoral visitors will be eligible for a Enhanced DBS check – *if* they are visiting often enough



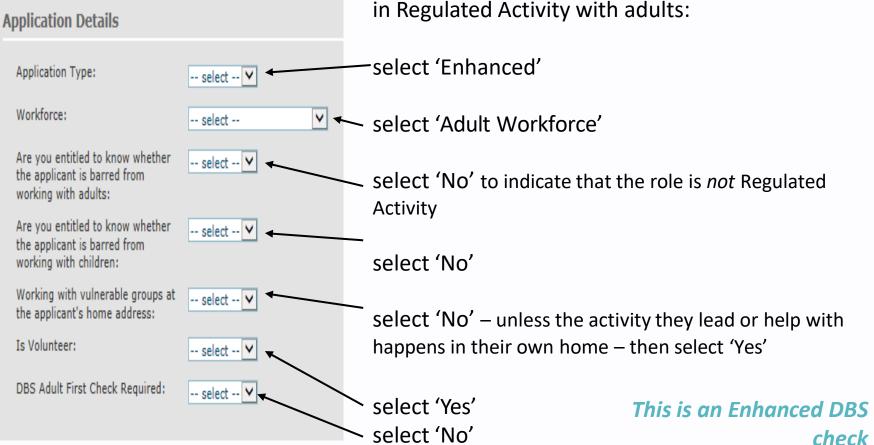




### Substantial Contact with adults

Section Y

When applying for a DBS check for a volunteer **not** in Regulated Activity with adults:



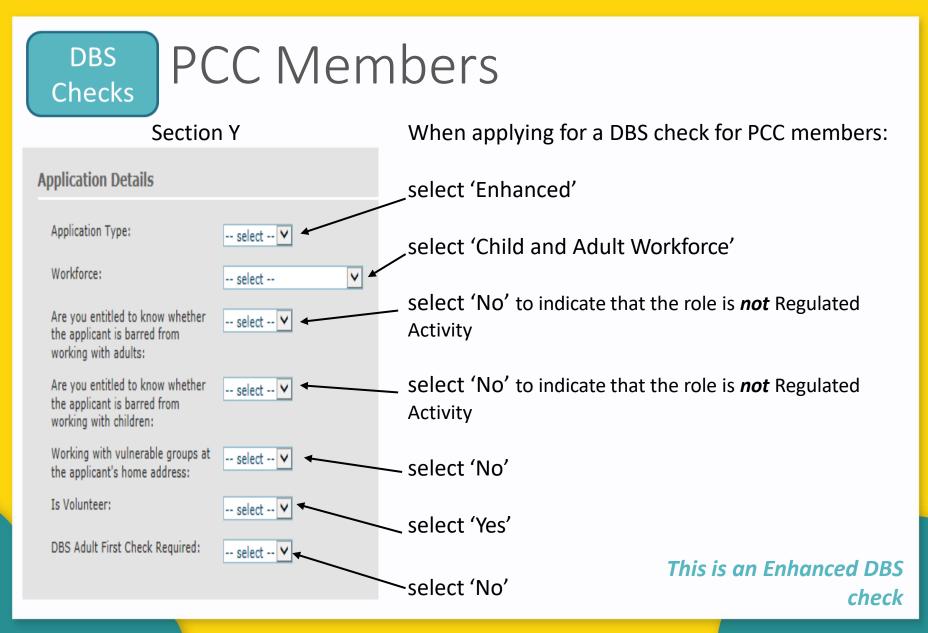




... are charity trustees and are eligible for an enhanced DBS check where the PCC approves activities with children, young people and/or vulnerable adults

All PCC members are therefore required to have a DBS check (if eligible)









Please take particular care to select the correct option in section Y for volunteers. Selecting 'no' to the question 'Is Volunteer?' will trigger a non-refundable fee of £44 to the parish – even if this was a mistake the parish will have to pay the fee

Please note that the volunteer option is on the **LEFT** of the volunteer declaration screen:

#### Volunteer Declaration

To qualify for a reduced fee criminal record check, the applicant must not benefit directly from the position the DBS application is being submitted for. The applicant must not:

- benefit directly from the position for which the DBS application is being submitted
- receive any payment (except for travel and other approved out-of-pocket expenses)
- be on a work placement
- · be on a course that requires them to do this job role
- be in a trainee position that will lead to a full time role/qualification

The Registered Body closely scrutinises each DBS application before it is submitted to the DBS and all applications stated as volunteers are audited by the DBS and an organisation could be contacted directly to check the validity of any check they receive.

If an organisation falsely submits a volunteer application then the full application fee will be recovered including additional administration costs.

I understand it is a criminal offence to knowingly make a false statement when applying for a DBS check.

APPLICANT IS A VOLUNTEER

APPLICANT IS NOT A VOLUNTEER





### Roles not eligible for a DBS check

When:

- a volunteer is not working with, or working only once or twice a year with, children, young people or vulnerable adults
- parents and carers are *always* responsible for their own children at the activity

the role is **not** eligible for a DBS check.

It is good practice for volunteers that are not eligible for a DBS check to:

- keep their contact details including next of kin in case of emergency
- assess their suitability for the role
- obtain references if the volunteer is in a position of trust





# Roles eligible for a DBS check

Follow the safer recruitment process described in this presentation

Be vigilant for volunteers who move:

- from roles that are *not* eligible for a DBS check to roles that *are* eligible for a DBS check
- from roles that are *not* Regulated Activity to roles that *are* Regulated Activity



### DBS Checks

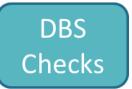
# Verifying Identity

The PCC must appoint at least one Parish Identity Verifier – but as many additional Verifiers as they wish – to process DBS applications

The role of the Parish Identity Verifier is to:

- send the applicant the link and log in details to the online DBS application form
- verify an applicant's identity against their DBS application form original documents must be seen - not photocopies or documents printed from the internet
- enter details of the documents they have seen on Thirty-One:Eight's online system, complete section Y and submit the form





# Verifying Identity

The Parish Identity Verifier must check:

- are they the same on the names date of birth
- address

ID documents and the application form?

- that the person giving them the documents looks like the person in the photo on the passport/driving licence seen
- the correct role has been put on the application form

A list of acceptable documents to verify an individual's identity is available on the Safer Recruitment page on our website under the 'Pre-Start ChecksInformation for Parish Identity Verifiers' drop-down menu at

https://www.cofebirmingham.com/safeguarding/safer-recruitment/





# Verifying Identity for Readers

- DBS checks for Readers are processed by the safeguarding team at the diocese.
- A Parish Identity Verifier can see a Reader's original identity documents and then send copies/photos of the documents to the diocese. They MUST confirm in writing that they have seen the originals and that the copies are true copies of the originals
- A Parish Identity Verifier will not be able to access the Reader's DBS application form on their dashboard





# Using 31:8's online system

Thirtyone:eight email their guide to using the online system to new Parish Identity Verifiers, once a registration form has been completed and sent to the safeguarding team. They also have video tutorials on their website that offer a visual demonstration on how to use the online system including:

- ➢ how to log In
- how to edit applications
- how to respond to queried applications
- how to create a report

New Parish Identity Verifiers can watch these videos, available at <a href="https://thirtyoneeight.org/dbs-service/tutorials/">https://thirtyoneeight.org/dbs-service/tutorials/</a>





# Using 31:8's online system

Once section Y and the identity verification have been completed, the parish identity verifier must then approve the application form.







## **Overseas Applicants**

If the role is eligible for a DBS check and the candidate has lived or spent a period of time abroad they must provide you



with criminality information - a certificate of good conduct/character from the relevant embassy/high commission in addition to the DBS check

For more information see:

https://www.gov.uk/government/publications/criminal-recordschecks-for-overseas-applicants





### Portability & DBS Update Service

Portability is the term employed for using a criminal record check obtained in one role, for a new role.

The Church does not accept DBS checks from any other organization

If a volunteer has a DBS check for a different role in your church or from another parish in this diocese you may be able to use it for their new role. Email <u>safeguardingsupport@cofebirmingham.com</u> for advice

If the volunteer has subscribed to the DBS Update Service, you may be able to do a Status Check instead of a new DBS check

'Disclosure & Barring Service update service procedures' on our website under 'Pre-Start Checks' tells you how to do a Status Check <u>https://www.cofebirmingham.com/safeguarding/safer-recruitment/</u>





The DBS certificate is sent directly to the applicant

The Lead Parish Identity Verifier is notified of the result of the DBS check on their Dashboard when they log in to 31:8's online system

Where the result is *'certificate contains no information'* the parish may continue with the appointment

A record of the certificate number, date of issue and level of check must be kept





Where the result is *'please wait to see certificate'* the parish **MUST NOT** continue with the appointment until advised to do so

The Diocesan Safeguarding Officer will contact the paid worker or volunteer directly and ask them to send their certificate to the diocese

The Diocesan Safeguarding Officer will contact the Parish Identity Verifier and ask them to send the confidential self-declaration form to the diocese





## Safeguarding Assessment

The Diocesan Safeguarding Officer will carry out an assessment of the information on the certificate and confidential self declaration form and notify the parish and paid worker or volunteer of the outcome.

The outcome could be:

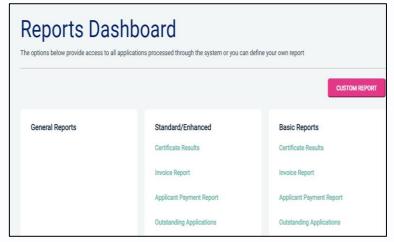
- to continue with the appointment
- to continue with the appointment only if some specified conditions or restrictions are met
- not to appoint





From January 2022 DBS checks must be renewed every three years

The Parish Identity Verifier can run a report via their dashboard to obtain a list of all the DBS checks processed for their church since 2014 to check renewal dates. If you need help with running reports go



to <a href="https://thirtyoneeight.org/dbs-service/tutorials/">https://thirtyoneeight.org/dbs-service/tutorials/</a> and select 'Reports'

The volunteer must complete a new confidential self-declaration form at renewal, but new references are not required



#### Duty to Refer to the Disclosure & Checks **Barring Service**

The Safeguarding Vulnerable Groups Act 2006 (SVGA) requires employers (PCCs) to make a referral to the Disclosure & Barring Service when they have dismissed or removed a person working with children or vulnerable adults in regulated activity (or would or may have removed them if they had not left or resigned etc.) because they have caused, or their behaviour may cause, harm to a vulnerable person

Contact the Diocesan Safeguarding Officer for advice if you think this duty may apply to you



DBS

#### At Start of Role Appointment & Induction

Once all the steps of the safer recruitment process have been completed the paid worker or volunteer can be appointed to the role

All paid workers must be issued with a contract of employment and all volunteers must be issued with a volunteer agreement

They should also have an induction for their role, and this must include safeguarding information – for example:

- name of the parish safeguarding co-ordinator
- how to access a copy of the parish safeguarding policy
- a 'Small Guide to Safeguarding'
- guidelines for the activity they will be leading or helping at
- Safeguarding training



#### At Start of Role Settling in Period

For employees, the probation period is, in many senses, the only real test as to whether someone is suitable for the role

For volunteers, a 'settling in' or 'trial' period is equally as important

Generally, the period set will be a minimum of three months up to six months and during this time there should be regular meetings between the paid worker or volunteer and the person responsible for them. These meetings might look different for volunteers compared to employees

All safeguarding training must be completed during the probation/settling-in period. If this is not feasible, as a minimum the Basic and Foundation (where required) must be completed.



### At Start of Role Ongoing Support

The way in which ongoing support is carried out is very much a local decision. This may take the form of 'supervision' meetings for paid workers or simply a 'catch up' for volunteer roles

Safeguarding forms an integral part of this ongoing support, providing an opportunity for continued vigilance and review as well as development of the individual's understanding of safeguarding, their skills and expected behaviours.





### At Start of Role Record Keeping

Recruitment records should only be kept for as long as you have a clear business need for them

For unsuccessful candidates this should not exceed six months

If the appointment was not made due to safeguarding concerns, the recruitment records must be retained as part of the safeguarding case file

Records must be retained for 75 years after the 'employment' has ceased for roles with children, young people or vulnerable adults



#### At Start of Role Record Keeping

The PCC must keep a record of everyone they appoint. These records must include (where relevant)

- Role details
- Personal details e.g. name, address, date of birth and proof of identity checks
- Record of interview questions and answers.
- References
- DBS Certificate issue date and number, the level of check (enchased or basic) and the role
- Confidential Self-Declaration Form
- Record of attendance at safeguarding training
- Checks carried out on individuals who have lived, worked or volunteered outside the UK and if employed, the checks carried out to establish the individual's right to work in the UK





### Helplines & Websites

Thirtyone:eight

Helpline – 0303 003 111

Website - <u>https://thirtyoneeight.org/</u>

#### **Disclosure & Barring Service**

Website - <u>https://www.gov.uk/government/organisations/disclosure-and-barring-service</u>

**The Church of England** 

Website - <u>https://www.churchofengland.org/more/safeguarding/</u>



Thank you for reading this presentation on safer recruitment.

If you have not already done so, you must now complete your Safer Recruitment and People Management training. You can complete this at https://safeguardingtraining.cofeportal.org/

call or email the safeguarding team if you need further help

safeguardingsupport@cofebirmingham.com

0121 426 0407

